Quality Policy

Westbuilt Homes specialises in designing and building custom modular homes for delivery to QLD and Northern NSW.

The management of Westbuilt Homes strives to provide high quality services for the benefit of our clients. This is ensured through the implementation of quality assurance procedures for all projects undertaken by the company and is committed to working within the framework of ISO 9001:2015 Quality Management System.

In addition to being consistent with the organisational goals of Westbuilt Homes it also has direct benefit and relevance to the needs of our customers.

We are a dedicated team of professionals who are committed to:

- Giving excellent, professional service to our clients
- Maintain high ethical and business standards.
- Strive for continuous improvement by monitoring and reviewing our systems and staying up to date with changes to industry standards.
- Compliance with all relevant legislative and regulatory requirements.
- Undertaking continuous reviews of our performance and assess feedback from clients, with a view to continual improvement.

Westbuilt Homes goals are to:

1. To develop competitive advantage based upon strength of management skills and discipline of management systems. Facilitating and maintaining the IMS to ensure effective quality management and conformity with ISO 9001:2015
2. To be a recognised as a quality building company in the marketplace
3. To provide a financially successful company that is built on stability and long-term growth.
4. To act with integrity and provide clients with superior level of service.

Our company's quality assurance system is fully implemented throughout our operations and high levels of support are required from all employees, subcontractors, and suppliers.

David Westerman
Managing Director   Date:25/07/2023

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